

Share your Hair

Freedom Wigs looks after those with long term hair loss conditions. We handcraft a medical prosthesis that:

- Is fully customized and 100% hand manufactured in New Zealand, although available worldwide
- Uses 100% unprocessed virgin from root to tips
- Has a medical grade silicone cap for a second skin look and feel
- Uses accurate scanning technology for unparalleled vacuum security
- Values in depth consultations and ongoing personalized care from agents who wear our wigs and truly understand hair loss

You can help make a significant difference to the lives of those who wear our wigs through sharing your hair with us.

FAQs

Can I see the final wig produced by my hair?

Unless it has been preorganised for your hair to be put into a specific client's piece, we are not able to track each donation after assessment. Each of our wigs contains up to 25 donations blended to make one wig. Your donation may also be split across many different clients. Unfortunately, this means it is too difficult to track your donation throughout the manufacturing process.

What happens if my hair is not usable?

If your hair does not reach our criteria, we will not be able to use the hair, and it will not be valued. We will notify you as to the usability of your hair as soon as possible using the details you provide with your hair. In this situation we are more than happy to post your hair back, otherwise we can dispose of the hair for you.

How much will my hair be worth?

There is a large spectrum of values, generally between \$10 and \$100 but on occasion hair can be valued as high as \$200. This is dependent on various factors, notably length, weight and overall quality of the ponytails. These factors and more are determined by our highly skilled assessment team.

How long will it take to assess my hair?

The time of assessment is quite variable, but generally it takes between 1-2 months.

Will my hair be accepted if it is sun bleached?

Yes, especially in long hair, and those who commonly wear ponytails, certain areas will be lighter from sun bleaching. While we cannot accept hair that has been chemically bleached, hair with sun bleaching is acceptable.

Can my hair still be donated if it was chemically processed a long time ago?

We can not accept ponytails that contain chemically processed sections, even if it is only the ends. The entire length of the donation must be completely unprocessed, so any historical processing would need to be cut away before the hair is measured and cut for donation.

Who should I see to cut my hair?

As long as the ponytails donated fulfil our criteria, we have no specific requirements surrounding who must cut your hair. You are welcome to cut your hair at home or see a professional, whatever works best for you.

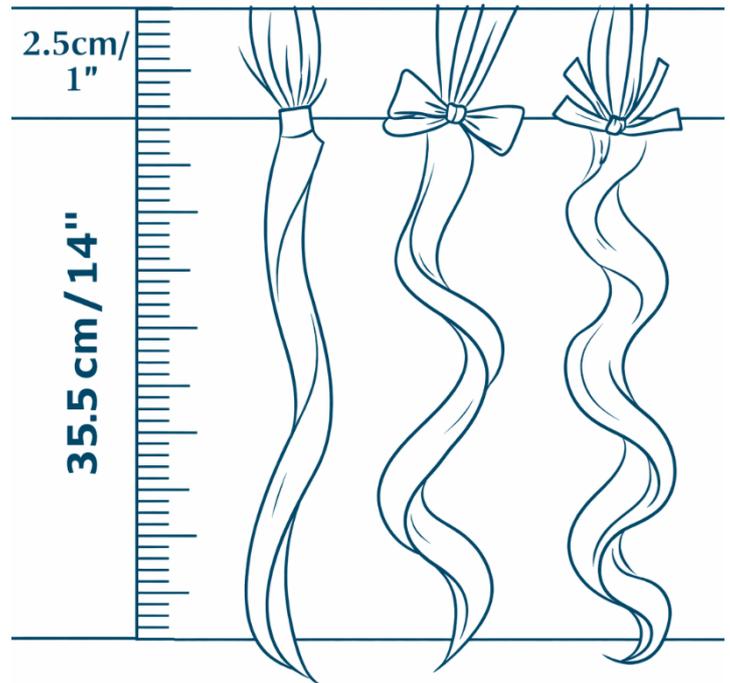
Does freedom have stylists they can recommend/will cut my hair free of charge?

No, we do not have affiliated stylists that will cut your hair free of charge, nor do we recommend any stylists in particular.

Hair criteria

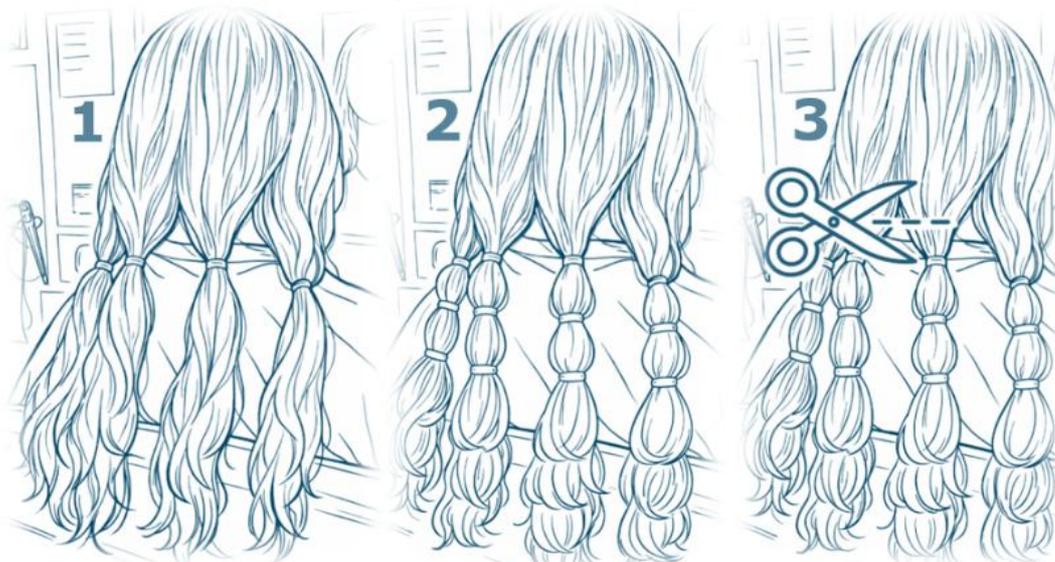
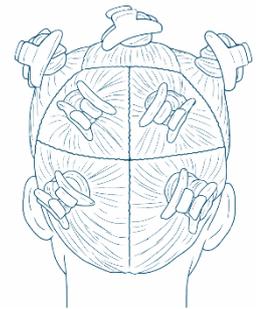
For hair to be usable in prosthetic wig manufacturing, it must meet the following criteria:

- The minimum donation length is **35.5 cm/14"** below the hair tie to just above the wispiest ends. We also require at least 2.5cm/1" of hair above the hair tie. (as pictured) We are very strict about our length criteria, so if you are in doubt, we would advise waiting a little longer before cutting if possible.
- The hair needs to be **measured** somewhat of its **natural state** i.e. do not fully brush out; heat straighten or stretch curls/waves when measuring
- **No chemical processing** or perming (including hair colour, semi, demi, henna and permanent; chemical straightening or curling and other chemical treatments)
- **All colours and textures** are welcome, including 100% and partially grey hair



How to cut/have your hair cut

- Make sure your hair is clean and dry before getting it cut, in close to its natural state (ie try not to entirely brush out natural wave/curl and don't heat straighten)
 - Section your hair into 4 or more sections. The more sections you have, the more control you have of the length of the hair.
 - Tie your hair firmly and securely using a relatively strong hair tie (preferable not silicone or TPU) making sure the length below the hair tie is comfortably 35.5cm/14" (the longer the better!) when the hair is not stretched or straightened and is hanging naturally. (1)
 - Once you are comfortable the hair is the correct length; you can then add more hair ties down the length of the hair to make sure the hair will be kept neat and knot free in transit (2)
 - Now cut each secured ponytail at least 2.5cm/1" above the top hair tie (3)
- Note: hair that drops loosely onto the floor is not usable*



Package and post your hair to Freedom Manufacturing

Place your ponytails and Freedom hair donation form (found below) into a zip lock bag ready to either go into a courier bag for courier or an envelope to freepost to Freedom manufacturing.



- If you are happy not to have your hair donation tracked on its way to us, you can place your zip lock bag with donation and form into a plain envelope of any size and use our free post PO Box address below.

Freepost 130760
PO Box 575
Dunedin 9054

- However, if you are wanting to track you donation on its way to us, you can use a courier service, at your own cost, to the below address.

Freedom Wigs Ltd
62 Vogel Street
Dunedin
9016

- If you have any questions, feel free to email us at ponytails@freedomwigs.com or call us free on 0508373737

PLEASE PRINT AND FILL IN THE FREEDOM HAIR DONATION FORM ON THE NEXT PAGE TO
SEND WITH YOUR HAIR DONATION

Note: if you do not have access to a printer, you can hand write equivalent information on a blank piece of paper to send with your hair donation

Freedom Hair Donation Form

(Please print, fill in, and send with your hair donation)

Checklist before posting

- My ponytails were dry before putting in the zip lock bag
- My ponytails are 35.5cm/14" or longer when measured from the hair tie
- My ponytails are NOT chemically processed
- I am under 18 and would like a certificate of appreciation sent to me, if ticked fill in exact age _____

Contact details

Donor's Name: _____ (Name of guardian if applicable _____)

Address: _____

Phone Number: _____

Email Address: _____

Value of your ponytails

We can deposit the value of your ponytails into any NZ bank account. This can be a personal account, the account of a charity of your choice, or into our Freedom fund. Freedom fund helps our NZ Freedom Wigs wearers directly.

Tick one of the below

Personal account Charity of choice (name): _____ Freedom Fund

If you ticked, Personal account or Charity of choice, fill in the below account details

Account Name: _____

Account Number: _____

Unusable hair

If my hair is unusable, I would prefer

- It returned to my address
- That Freedom wigs dispose of it

The following is for internal use only

Date received		Colour	
Act Length		Value \$	
Fin Length		Paid	
Ounces		Certificate sent	
S,M,L		Follow up complete	