Hair from you to me

Freedom Wigs is a company that specifically looks after those with long term extensive hairloss (mostly those with Alopecia Areata, Totalis and Universalis) and we handcraft a medical prosthesis or hairpiece that is specifically designed for those with extreme hair loss conditions.

Here at Freedom we create hairpieces that are comfortable, secure, life like and life changing.

We work hard to ensure that people who need our hairpiece have the most realistic and natural looking hairpiece possible but to do this we need 100% unprocessed virgin human hair and this is where you can help us to help change a life with just one ponytail from you.

Our hair criteria

We need your hair cut off ponytail or tails to be 14 inches or longer (longer is best).

This is because we need as much length as possible to create new hair pieces of varying lengths for our clients for us the longer your hair is the better it is.

We need your hair to be completely unprocessed.

By this we mean <u>NO</u> colour or perming including colouring from henna dye. The reason for this is because it can take up to twenty ponytails to create just one hairpiece we absolutely can't take any hair that will fade or change colouring after we have made it, or that has become weakened from colouring.

Your hair must not include more than a few grey hairs however predominantly grey hair is accepted.

If your hair contains the odd grey hairs in your ponytail (not salt & pepper) then that is absolutely fine but any more than that and we are unable to use the hair as again the hair is blended with so many other ponytails that we would have to pick out each individual grey hair to ensure that all of the hair was the same colour. However we do require completely grey hair as we provide hairpieces for a range of older clients so predominantly grey hair is welcome.

Some questions you may have about your hair

Can you tell me who will receive my hair?

We cannot tell you who specifically will receive your hair as it can take up to twenty ponytails to make one hair piece and so it is incredibly hard for us to track which hairpiece each person's hair is put in to. What we can tell you is that your hair will go to one of our clients of varying ages, who will appreciate your hair more than you could ever know.

In some very special cases we will have a family member donate hair for a loved one who has lost their hair. We ensure that this hair (even though often blended) with other donated hair, is put into a specific hairpiece. If this is the case for you, please let us know.

What will happen to my hair if my hair is too short or damaged when I send it to you, will I know if it is able to be used?

We <u>cannot</u> use shorter hair (under 14") in the making of a wig, we urge you to please try and grow your hair that extra length as we need as much long hair as possible.

We will notify you as to the usability of your hair as soon as possible so please make sure to **complete and send** in our form with your hair.

If your hair is unable to be used and you would like it back we are more than happy to post it back to you just make sure to circle this option on the form, otherwise we can dispose of the hair for you.

How to cut your hair and deliver it to Freedom

- Make sure your hair is clean and dry before you get it cut.
- Part your hair down the middle and then again over each ear, now you have 4 sections.
- Tie off each section securely at ½ an inch below the point you want to cut your hair off Note: <u>Hair that drops to the floor is unusable.</u>
- Make sure that the hair in the ponytail is 14 inches or as long as possible, before cutting.
- Put your cut ponytail/tails into a plastic bag with your <u>Freedom donation form filled out which is attached at the foot of this document.</u>
- Put your hair into an envelope, no need to use a post bag as it is already free post, and send it to one of the following addresses making sure to include Freepost and the number.

Freepost 130760 Freepost 130760

Freedom Wigs Limited or Freedom Wigs Limited

P O Box 575 62 Vogel Street

Dunedin 9054 Dunedin 9016

If you have any further questions or would like some advice about sending your hair please feel free to ring our free number which is 0508 373737 or email our friendly staff at ponytails@freedomwigs.com otherwise please complete the form below and make sure to send it in with your hair.

Hair from me to you form

Checklist •Is my hair dry and clean before putting it into the plastic bag to post? •Is my hair 14 inches or longer? •Is my hair totally uncoloured or processed? •Does my hair have no grey hair? •Is my hair tied securely in a ponytail using a band? •Am I under 18 and would I like a certificate of appreciation for my hair? **My Contact Details** Name: __ Address: Phone Number: Email address: Personal Banking Details to receive payment Bank: _____ A/c No: _____ <u>Or</u> Charity of Choice for Donation: _____ Charity of Choice Banking Details to receive payment: Bank: _____ A/c No: _____ Please circle the appropriate option: If my hair is unusable I would like it returned to the above address Yes If my hair is unusable could Freedom please dispose of it? Yes *The following table is for internal use only. Date received **Act Length Fin Length Ounces** S,M,L Colour Value \$ **Certificate sent**

Follow up Call/Email/Letter

Paid